

# SingSaver Rewards Promotion Terms and Conditions

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# Credit Card Sign Ups

## Citi Credit Cards

1. The promotion period (“Promotion Period”) is between 24 June 2020 to 30 June 2020, both days inclusive, unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion (“Promotion”) is organised by SingSaver Pte Ltd (“SingSaver”) and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion (“Eligible Participants”), the participant must:
  - i. Submit an application for a credit card (“Eligible Card”, Table 1 below) on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a main cardholder during the Promotion Period.

### Eligible Cards:

Card Provider	Credit Cards	Reward
Citibank	<ul style="list-style-type: none"><li>● Citi Cash Back+ Mastercard®</li><li>● Citi Cash Back Card</li><li>● Citi PremierMiles Card</li><li>● Citi Prestige Card</li><li>● Citi Rewards Card</li></ul>	<a href="#">See here</a>

Table 1

- ii. Complete the Rewards Redemption Form sent to their registered email address within the first 14 days of card application.
  - a. Rewards Redemption Forms are unique to each individual application.

If the participant does not receive the Rewards Redemption Form immediately after submitting their application, please contact [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for

assistance. Participants found sharing the Rewards Redemption Form may be disqualified from receiving the rewards.

- b. Participants who do not complete the Rewards Redemption Form fully, and accurately will not be eligible for the rewards.
    - iii. Have their Eligible Card (shown in Table 1 above) application approved by the respective Card Provider
      - a. The approval must be final and unconditional.
      - b. The approval must be given by **31 July 2020**.
    - iv. Have their approved Eligible Card activated, make 1 transaction as defined by "Qualifying Spend" within a 60-day period from the account being open.
6. A Successful Application is defined as an application that has completed all the steps listed in Clause 5 (above).
7. "Qualifying Spend" refers to any retail transactions (including internet purchases) which do not arise from
  - (i) any Equal Payment Plan (EPP) purchases,
  - (ii) refunded/disputed/unauthorised/fraudulent retail purchases,
  - (iii) Quick Cash and other instalment loans,
  - (iv) Citi PayLite/Citi Flexibill/cash advance/quasi-cash transactions/balance transfers/annual card membership fees/interest/goods and services taxes,
  - (v) bill payments made using the Eligible Card as a source of funds,
  - (vi) late payment fees and (vii) any other form of service/ miscellaneous fees.
8. A Successful Applicant who qualifies to receive the Rewards will receive a Rewards Notification from SingSaver confirming the redemption details within three (3) calendar months from the date of submission of the Rewards Redemption Form, unless otherwise stated.

Successful Applicants must ensure that the Eligible Card is valid and in good standing (not cancelled or blocked) at point of gift fulfilment

- a. Physical rewards  
Examples include: AirPods, cash
  - i. Successful Applicants will receive an email from SingSaver confirming the redemption details for the Rewards ("Rewards Notification Email"). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.
  - ii. Rewards that are not claimed past the collection period stipulated on the Rewards Notification Email will be forfeited.

b. PayNow rewards  
Successful Applicants:

- i. Consent to receive any applicable reward for this promotion via the registered PayNow mobile number provided in the Reward Redemption Form;
- ii. Are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account;
- iii. Acknowledge that once submitted, the mobile number provided cannot be amended and that the Rewards will not be re-issued to customers who have provided inaccurate phone numbers.
- iv. Will be notified of successful reward issuance via email from SingSaver, to the email address provided in the Rewards Redemption Form (“Rewards Notification Email”). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.

c. Cash Back Rewards

- i. Cash Back Rewards are distributed by the Card Provider. Successful Applicants notifications vary from Card Provider to Card Provider. Successful Applicants should approach the Card Provider for any queries.

9. Each Successful Application will receive the SingSaver Exclusive Gift (“Rewards”), based on the pre-selected rewards and status:

**i. Citibank Credit Card**

- a. “Eligible New Citibank Customer” refers to an individual who:
  - i. does not have an existing Citibank Credit Card account\* at the time his/her application for any Eligible Citibank Product under this Promotion is approved; and
  - ii. did not previously have a Citibank Credit Card account that was terminated/closed (whether by the individual or by Citibank) in the last twelve (12) months immediately prior to the commencement of the Application Period; and
  - iii. is not a United States (“U.S.”) Citizen, U.S. Resident, or U.S. Green Card holder. A person is a “U.S. Resident” if he is present in the U.S. for more than 31 days in the current calendar year, and for an average of at least 183 days over the current calendar year and the preceding calendar years.

- b. “Eligible Existing Citibank Customer” refers to an individual who:
- i. has an existing Citibank Credit Card account\* at the time his/her application for any Eligible Citibank Product under this Promotion is approved; and
  - ii. previously have a Citibank Credit Card account that was terminated/closed (whether by the individual or by Citibank) in the last twelve (12) months immediately prior to the commencement of the Application Period; and
  - iii. is not a United States (“U.S.”) Citizen, U.S. Resident, or U.S. Green Card holder. A person is a “U.S. Resident” if he is present in the U.S. for more than 31 days in the current calendar year, and for an average of at least 183 days over the current calendar year and the preceding calendar years.

\* For clarity, an existing Citibank Credit Card account includes an application to upgrade any existing Citibank Credit Card as well as an application for any Citibank Credit Card that has been approved by Citibank even if the physical Citibank Credit Card has not been received by the customer and/or has not been activated or utilized by the customer

- c. All queries regarding the Eligible Cards, including but not limited to application status and the Eligible Cards themselves should be directed to Citibank.
- d. This is a SingSaver promotion. All queries/disputes relating to the promotion should be directed to SingSaver. Citibank shall not be responsible for any loss or damage suffered by an Eligible Customer in connection with this Promotion and/or the Rewards.

Citibank Credit Card	SingSaver Exclusive Gift for Eligible New Citibank Customer	SingSaver Exclusive Gift/Voucher for Eligible Existing Citibank Customer
Citi Cash Back+ Mastercard® Citi Cash Back Card Citi PremierMiles Card Citi Rewards Card Citi Prestige Card	<p><b>Limited to the first 4,000 eligible customers:</b>            1 set of AirPods Pro worth \$379</p> <p><b>Subsequent eligible customers:</b>            \$200 cash via PayNow</p>	SGD30 Cash via PayNow

Table 2

10. If the Eligible Participant fails to receive a Rewards Notification from SingSaver within three (3) calendar months from the date of submission of the Rewards Redemption Form, kindly drop an email to [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for assistance.
11. All Reward Redemption Forms received after 14 days from the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
12. SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, SingSaver will notify the recipients and make the necessary arrangements to deliver the Rewards.
13. SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver's decision shall be final.

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

14. An Eligible Participant will only be entitled to receive one (1) Reward as an Eligible New Customer. Customers who subsequently apply for additional cards will be considered Eligible Existing Customers.
15. This promotion cannot be combined with any other offers. The Successful Applicant shall NOT be further entitled to receive other rewards in relation to the same application for the Eligible Card, if any.
16. Approval of any Eligible Card is still subject to the Bank's discretion. SingSaver does not guarantee the approval of any product.
17. By applying for an Eligible Card as part of this Promotion, an Eligible Participant agrees and consents to:
  - a. SingSaver sending the information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her application for the Eligible Card; and
  - b. the Card Provider disclosing to SingSaver information relating to his/her application for an Eligible Card in connection with the Promotion; and
  - c. SingSaver sending relevant information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her redemption of the Reward
18. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including

but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).

Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.

19. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
20. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).
21. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#)

## Standard Chartered Credit Card

1. The promotion period (“Promotion Period”) is between 17 June 2020 to 30 June 2020, both days inclusive, unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion (“Promotion”) is organised by SingSaver Pte Ltd (“SingSaver”) and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion (“Eligible Participants”), the participant must:
  - i. Submit an application for a credit card (“Eligible Card”, Table 1 below) on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a main cardholder during the Promotion Period.

### Eligible Cards:

Card Provider	Promotion Period	Credit Cards	Reward
Standard Chartered Bank	17 June 2020 to 30 June 2020	<ul style="list-style-type: none"> <li>• Standard Chartered Unlimited Credit Card</li> <li>• Standard Chartered Rewards+ Credit Card</li> <li>• Standard Chartered Spree Credit Card</li> </ul>	<a href="#">See here</a>

*Table 1: Eligible cards*

- ii. **For Standard Chartered Unlimited Credit Card, Standard Chartered Rewards+ Credit Card, Standard Chartered Spree Credit Card only:**

Complete the Rewards Redemption Form sent to their registered email address within the first 14 days of card application.

- a. Rewards Redemption Forms are unique to each individual application.

If the participant does not receive the Rewards Redemption Form immediately



after submitting their application, please contact [info@singsaver.com.sg](mailto:info@singsaver.com.sg) **immediately** for assistance. Participants found sharing the Rewards Redemption Form may be disqualified from receiving the rewards.

- b. Participants who do not complete the Rewards Redemption Form fully, and accurately will not be eligible for the rewards.
  - iii. Have their Eligible Card (shown in Table 1 above) application approved by the respective Card Provider
    - a. The approval must be final and unconditional.
    - b. The approval must be given by **31 July 2020**.
  - iv. Have their approved Eligible Card activated within the first 30 days of card approval.
  - v. Complete annual fee payment, if applicable.
6. A Successful Application is defined as an application that has completed all the steps listed in Clause 5 (above).
7. A Successful Applicant who qualifies to receive the Rewards will receive a Rewards Notification from SingSaver confirming the redemption details within three (3) calendar months from the date of submission of the Rewards Redemption Form, unless otherwise stated.

Successful Applicants must ensure that the Eligible Card is valid and in good standing (not cancelled or blocked) at point of gift fulfilment

- a. Physical rewards  
Examples include: AirPods, cash
  - i. Successful Applicants will receive an email from SingSaver confirming the redemption details for the Rewards (“Rewards Notification Email”). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.
  - ii. Rewards that are not claimed past the collection period stipulated on the Rewards Notification Email will be forfeited.
- b. PayNow rewards  
Successful Applicants:
  - i. Consent to receive any applicable reward for this promotion via the registered PayNow mobile number provided in the Reward Redemption Form;

- ii. Are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account;
  - iii. Acknowledge that once submitted, the mobile number provided cannot be amended and that the Rewards will not be re-issued to customers who have provided inaccurate phone numbers.
  - iv. Will be notified of successful reward issuance via email from SingSaver, to the email address provided in the Rewards Redemption Form (“Rewards Notification Email”). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.
- c. Cash Back Rewards
- i. Cash Back Rewards are distributed by the Card Provider. Successful Applicants notifications vary from Card Provider to Card Provider. Successful Applicants should approach the Card Provider for any queries.
8. Each Successful Application will receive the SingSaver Exclusive Gift (“Rewards”), based on the pre-selected rewards and status:

**i. Standard Chartered Bank (Singapore) Limited (“SCB”) Credit Cards**

- a. “New SCB Cardholder” refers to a new Standard Chartered Bank (Singapore) Limited principal cardholder. In other words, you must not have any existing or previously cancelled credit cards in the last 12 months
- b. “Existing SCB Cardholder” refers to a Standard Chartered Bank (Singapore) Limited principal cardholder with at least one (1) existing principal credit card with SCB at the point approval of your Eligible Card application or a previously cancelled credit card(s) with SCB in the last 12 months from the date the Eligible Card is approved. Must not have applied for the same credit card within the last 12 months from the date of application.
- c. To be eligible, approved SCB Cardholders will need to activate their Standard Chartered Credit Card within the first 30 days of approval and in any event no later than 31 July 2020.

Eligible Product	SingSaver Exclusive Gift for New SCB Cardholders	SingSaver Exclusive Gift for Existing SCB Cardholders
Standard Chartered Unlimited Credit Card	1x Jabra Elite Active 75T Wireless Earbuds worth \$318 (grey color)	\$50 GrabFood Vouchers
Standard Chartered Rewards+ Credit Card		
Standard Chartered Spree Credit Card		

Table 3

9. If the Eligible Participant fails to receive a Rewards Notification from SingSaver within three (3) calendar months from the date of submission of the Rewards Redemption Form, kindly drop an email to [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for assistance.
10. All Reward Redemption Forms received after 14 days from the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
11. SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, SingSaver will notify the recipients and make the necessary arrangements to deliver the Rewards.
12. SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver's decision shall be final.

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

13. An Eligible Participant will only be entitled to receive one (1) Reward as an Eligible New Customer. Customers who subsequently apply for additional cards will be considered Eligible Existing Customers.
14. This promotion cannot be combined with any other offers. The Successful Applicant shall NOT be further entitled to receive other rewards in relation to the same application for the Eligible Card, if any.
15. Approval of any Eligible Card is still subject to the Bank's discretion. SingSaver does not guarantee the approval of any product.
16. By applying for an Eligible Card as part of this Promotion, an Eligible Participant agrees and consents to:
  - a. SingSaver sending the information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her application for the Eligible Card; and
  - b. the Card Provider disclosing to SingSaver information relating to his/her application for an Eligible Card in connection with the Promotion; and
  - c. SingSaver sending relevant information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her redemption of the Reward
17. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to

be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).

Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.

18. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
19. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).
20. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion.
21. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#)

## OCBC Credit Cards

1. The promotion period (“Promotion Period”) is between 1 June 2020 to 30 June 2020, both days inclusive, unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion (“Promotion”) is organised by SingSaver Pte Ltd (“SingSaver”) and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion (“Eligible Participants”), the participant must:
  - i. Submit an application for a credit card (“Eligible Card”, shown in Table 1 below) on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a main cardholder during the Promotion Period.

### Eligible Cards:

Card Provider	Credit Cards	Reward
OCBC	<ul style="list-style-type: none"> <li>● OCBC 365 Credit Card</li> <li>● OCBC Titanium Rewards Card</li> </ul>	<a href="#">See here</a>

*Table 1: Eligible cards*

- ii. Have their Eligible Cards application approved by the respective Card Provider
    - i. The approval must be final and unconditional.
    - ii. The approval must be given by **31 July 2020**.
  - iii. Have their approved Eligible Card activated within the first 30 days of card approval.
  - iv. To fulfil the condition as stated on clause 7(vi) for Existing OCBC Cardholders.
6. A Successful Application is defined as an application that has completed all the steps listed in Clause 5 (above).

7. Each Successful Application will receive the SingSaver Exclusive Gift (“Rewards”), based on the pre-selected rewards and status:

**i. OCBC Credit Cards**

i. Each New OCBC Cardholder with Successful Application will receive the SingSaver Exclusive Gift (“Rewards”), based on the pre-selected rewards and status:

<b>Eligible Product</b>	<b>SingSaver Exclusive Gift for New OCBC Cardholders</b>
OCBC 365 Credit Card	SGD 100 GrabFood vouchers
OCBC Titanium Rewards Card	

Table 2

- ii. A “New OCBC Cardholder” is defined as a new OCBC principal credit cardholder who is currently not holding on to any OCBC Credit Card and has not cancelled any OCBC Credit Card (where such individual was the principal cardholder) in the last 12 months prior to the application date of any Eligible Card.
- iii. A Successful Applicant who qualifies to receive the Rewards will receive a Rewards Notification from OCBC, via SMS with the relevant redemption details, no later than three (3) months from the date of approval of the Successful Application, after OCBC determines in its sole discretion that the criteria under this Promotion have been met, barring any unforeseen technical delays.
- iv. Each Existing OCBC Cardholder with Successful Application will receive the SingSaver Exclusive Gift (“Rewards”), based on the pre-selected rewards and status:

<b>Eligible Product</b>	<b>SingSaver Exclusive Gift for Existing OCBC Cardholders</b>
OCBC 365 Credit Card	SGD 50 GrabFood vouchers
OCBC Titanium Rewards Card	

Table 3

- v. An “Existing OCBC Cardholder” is defined as a OCBC principal credit cardholder who is currently holding on any OCBC Credit Card.
- vi. To be eligible for the Rewards, you must be the first 1,000 Existing OCBC Cardholders to spend at least S\$300 of Qualifying Spend by the end of the next month following his/her Card approval date.
- vii. “Qualifying Spend” refers to retail spend on any OCBC credit card which are face to face or online purchases, and includes Supplementary Card spend, but transactions made via NETS, annual card fees, Cash on Instalment, Instalment Payment Plan, Interest, Late Payment charges, Tax Payment, Cash Advances, Balance Transfers, Internet Banking, AXS, SAM or any other payment network and all other bank fees and charges are excluded from the calculation of the spend for this Promotion. Transactions

which are performed at merchants that fall into the exclusion categories/excluded organisations as set out by the bank on <https://www.ocbc.com/assets/pdf/365-terms-andconditions-1-oct-2019.pdf> will not be counted as “Qualifying Spend”. For the avoidance of doubt, OCBC has absolute discretion to determine whether a transaction constitutes a “Qualifying Spend”

8. A Successful Applicant who qualifies to receive the Rewards will receive a Rewards Notification from OCBC, via SMS with the relevant redemption details, no later than three (3) months from the date of approval of the Successful Application, after OCBC determines in its sole discretion that the criteria under this Promotion have been met, barring any unforeseen technical delays.
9. If a Successful Applicant fails to receive a Rewards Notification from OCBC within three (3) calendar months from the date of approval of the card application, kindly call OCBC Hotline for assistance.
10. SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, OCBC will notify the recipients and make the necessary arrangements to deliver the Rewards.
11. SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver’s decision shall be final.

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

12. An Eligible Participant will only be entitled to receive one (1) Reward as an Eligible New Customer. Customers who subsequently apply for additional cards will be considered Eligible Existing Customers.
13. This promotion cannot be combined with any other offers. The Successful Applicant shall NOT be further entitled to receive other rewards in relation to the same application for the Eligible Card, if any.
14. Approval of any Eligible Card is still subject to the Bank’s discretion. SingSaver does not guarantee the approval of any product.
15. By applying for an Eligible Card as part of this Promotion, an Eligible Participant agrees and consents to:
  - i. OCBC sending relevant information in the Rewards Redemption Form to SingSaver and SingSaver’s promotion partners to facilitate his/her reward redemption for the Eligible Card; and

- ii. OCBC disclosing to SingSaver information relating to his/her application for an Eligible Card in connection with the Promotion; and
16. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).
  17. Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.
  18. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
  19. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).
  20. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion.
  22. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#)



## Maybank Credit Cards

1. The promotion period (“Promotion Period”) is between 17 April 2020 to 31 August 2020, both days inclusive, unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion (“Promotion”) is organised by SingSaver Pte Ltd (“SingSaver”) and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion (“Eligible Participants”), the participant must:
  - a. Submit an application for a credit card (“Eligible Card”) and a new CreditAble account on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a new main cardholder during the Promotion Period.

### Eligible Cards:

- i. Maybank Family & Friends Platinum MasterCard
  - ii. Maybank Platinum Visa Card
  - iii. Maybank FC Barcelona Visa Signature Card
  - iv. Maybank DUO Platinum MasterCard
  - v. Maybank Horizon Visa Signature Card
  - vi. Maybank Manchester United Platinum Visa Card
  - vii. Maybank World MasterCard
- b. Complete the Rewards Redemption Form sent to their registered email address within the first 14 days of card application.

- i. Rewards Redemption Forms are unique to each individual application.

If the participant does not receive the Rewards Redemption Form after submitting their application, please contact [info@singsaver.com.sg](mailto:info@singsaver.com.sg) **immediately** for assistance. Participants found sharing the Rewards Redemption Form may be disqualified from receiving the rewards.

- ii. Participants who do not complete the Rewards Redemption Form fully and accurately will not be eligible for the rewards.

- c. Have their Eligible Card application approved by Maybank Singapore Limited (“Maybank”)
    - i. The approval must be final and unconditional.
    - ii. The approval must be given during the Promotion Period.
  - d. Have their approved Eligible Card activated within the first 30 days of card approval.
  - e. Charge or withdraw a minimum aggregate amount of \$250 Qualifying Spend each month within the first two consecutive months upon card approval.
6. “Qualifying Spend” refers to approved retail transactions made by the Eligible Applicant locally or overseas using an Eligible Card, and shall include monthly posted 0% instalment payment plan but shall exclude the full amount charged under the plan. For the avoidance of doubt, the following transactions are herein expressly excluded and shall not be treated as eligible retail transactions or retail spending; (i) Cash advances, (ii) FlexiPay, (iii) FlexiCash, (iv) Fund Transfer, and (v) Fees and charges (e.g. annual fees, interest charges, finance charges, cash advance fees, late charges, cheque processing fees and other miscellaneous fees and charges imposed by Maybank). Any determination by Maybank as to what constitutes retail transaction shall be conclusive and shall not be challenged in any matter whatsoever.
7. A Successful Application is defined as an application that has completed all the steps listed in Clause 5 (above).
8. Each New Maybank Cardholder with Successful Application (as defined in Clause 7) will receive \$30 cash via PayNow (“Rewards”). Successful Applicants must ensure that the Eligible Card is valid and in good standing (not cancelled or blocked) at point of gift fulfilment
9. A “New Maybank Cardholder” is defined as a new Maybank principal credit cardholder who is currently not holding on to any Maybank Credit Card and Maybank CreditAble Account and has not cancelled any Maybank Credit Card and Maybank CreditAble Account (where such individual was the principal cardholder) in the last nine (9) months prior to the start of the Promotion Period.
10. A Successful Applicant who qualifies to receive the Rewards will receive a Rewards Notification from SingSaver, via email with the relevant redemption details, no later than **four (4) months** from the date of completion of the Successful Application, after Maybank determines in its sole discretion that the criteria under this Promotion have been met, barring any unforeseen technical delays.
11. By participating in this Promotion, Successful Applicants must:
  - a. Consent to receive any applicable reward for this promotion via the registered PayNow mobile number provided in the Reward Redemption Form.

- b. Are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account.
  - c. Acknowledge that, once submitted, the mobile number provided cannot be amended and that the Rewards will not be re-issued to customers who have provided inaccurate phone numbers.
12. If a Successful Applicant fails to receive a Rewards Notification from SingSaver within **three (3) to four (4) calendar months** from the date of approval of the card application, kindly email SingSaver at [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for assistance.
13. All Reward Redemption Forms received after 14 days from the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
14. SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, SingSaver will notify the recipients and make the necessary arrangements to deliver the Rewards.
15. SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver's decision shall be final.

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

16. An Eligible Participant will only be entitled to receive one (1) Reward as an Eligible New Customer. Customers who subsequently apply for additional cards will be considered Eligible Existing Customers.
17. This promotion cannot be combined with any other offers. The Successful Applicant shall NOT be further entitled to receive other rewards in relation to the same application for the Eligible Card, if any.
18. Approval of any Eligible Card is still subject to the Bank's discretion. SingSaver does not guarantee the approval of any product.
19. By applying for an Eligible Card as part of this Promotion, an Eligible Participant agrees and consents to:
- a. Maybank sending relevant information in the Rewards Redemption Form to SingSaver and SingSaver's promotion partners to facilitate his/her reward redemption for the Eligible Card; and
  - b. Maybank disclosing to SingSaver information relating to his/her application for an Eligible Card in connection with the Promotion; and

20. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).
21. Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.
22. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
23. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).
24. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion.
23. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#)

## UOB Credit Card

1. The promotion period (“Promotion Period”) is between 26 May 2020 to 1 June 2020, both days inclusive, unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion (“Promotion”) is organised by SingSaver Pte Ltd (“SingSaver”) and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion (“Eligible Participants”), the participant must:
  - vi. Submit an application for a credit card (“Eligible Card”, Table 1 below) on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a main cardholder during the Promotion Period.

### Eligible Cards:

Card Provider	Promotion Period	Credit Cards	Reward
UOB	26 May 2020 - 1 June 2020	UOB One Card	<a href="#">See here</a>

*Table 1: Eligible cards*

- vii. Complete the Rewards Redemption Form sent to their registered email address within the first 14 days of card application.
  - a. Rewards Redemption Forms are unique to each individual application.
 

If the participant does not receive the Rewards Redemption Form immediately after submitting their application, please contact [info@singsaver.com.sg](mailto:info@singsaver.com.sg) **immediately** for assistance. Participants found sharing the Rewards Redemption Form may be disqualified from receiving the rewards.
  - b. Participants who do not complete the Rewards Redemption Form fully, and accurately will not be eligible for the rewards.

- viii. Have their Eligible Card (shown in Table 1 above) application approved by the respective Card Provider
    - a. The approval must be final and unconditional.
    - b. The approval must be given by **30 June 2020**.
  - ix. Have their approved Eligible Card activated within the first 30 days of card approval.
  - x. Successfully make 3 Qualifying Transactions at any of the Selected Merchants as defined in the [Terms and Conditions](#) to receive up to \$300 rebate.
  - xi. Complete annual fee payment, if applicable.
6. A Successful Application is defined as an application that has completed all the steps listed in Clause 5 (above).
7. A Successful Applicant who qualifies to receive the Rewards will receive a Rewards Notification from SingSaver confirming the redemption details within three (3) calendar months from the date of submission of the Rewards Redemption Form, unless otherwise stated.

Successful Applicants must ensure that the Eligible Card is valid and in good standing (not cancelled or blocked) at point of gift fulfilment

- a. Physical rewards  
Examples include: AirPods, cash
  - i. Successful Applicants will receive an email from SingSaver confirming the redemption details for the Rewards (“Rewards Notification Email”). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.
  - ii. Rewards that are not claimed past the collection period stipulated on the Rewards Notification Email will be forfeited.
- b. PayNow rewards  
Successful Applicants:
  - i. Consent to receive any applicable reward for this promotion via the registered PayNow mobile number provided in the Reward Redemption Form;
  - ii. Are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account;

- iii. Acknowledge that once submitted, the mobile number provided cannot be amended and that the Rewards will not be re-issued to customers who have provided inaccurate phone numbers.
- iv. Will be notified of successful reward issuance via email from SingSaver, to the email address provided in the Rewards Redemption Form (“Rewards Notification Email”). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.

c. Cash Back Rewards

- i. Cash Back Rewards are distributed by the Card Provider. Successful Applicants notifications vary from Card Provider to Card Provider. Successful Applicants should approach the Card Provider for any queries.

8. Each Successful Application will receive the SingSaver Exclusive Gift (“Rewards”), based on the pre-selected rewards and status:

ii. **UOB Credit Cards**

- a. “New UOB Cardholder” refers to a new UOB principal credit cardholder. In other words, you must not have any existing or previously cancelled credit cards within 6 months prior to the commencement of the Promotion Period.
- b. “Existing SCB Cardholder” refers to a UOB principal credit cardholder with at least one (1) existing principal credit card with UOB at the point of application or a previously cancelled credit card(s) with SCB in the last 6 months prior to the commencement of the Promotion Period.
- c. To be eligible, approved UOB Cardholders will need to fulfil the following Terms and Conditions, as specified.

<b>Eligible Product</b>	<b>SingSaver Exclusive Gift for New UOB Cardholders</b>	<b>SingSaver Exclusive Gift for Existing UOB Cardholders</b>
UOB One Card (First 50 applications)	Up to \$300 rebate an recurring bill <a href="#">Terms and Conditions</a> <sup>^</sup>	\$20 cash via PayNow
UOB One Card (51st applications onwards)	\$50 cash via PayNow	\$20 cash via PayNow

Table 3

<sup>^</sup>Note that UOB Terms and Conditions take precedence over SingSaver Terms and Conditions if applicable.

9. If the Eligible Participant fails to receive a Rewards Notification from SingSaver within three (3) calendar months from the date of submission of the Rewards Redemption Form, kindly drop an email to [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for assistance.
10. All Reward Redemption Forms received after 14 days from the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
11. SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, SingSaver will notify the recipients and make the necessary arrangements to deliver the Rewards.
12. SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver's decision shall be final.

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

13. An Eligible Participant will only be entitled to receive one (1) Reward as an Eligible New Customer. Customers who subsequently apply for additional cards will be considered Eligible Existing Customers.
14. This promotion cannot be combined with any other offers. The Successful Applicant shall NOT be further entitled to receive other rewards in relation to the same application for the Eligible Card, if any.
15. Approval of any Eligible Card is still subject to the Bank's discretion. SingSaver does not guarantee the approval of any product.
16. By applying for an Eligible Card as part of this Promotion, an Eligible Participant agrees and consents to:
  - a. SingSaver sending the information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her application for the Eligible Card; and
  - b. the Card Provider disclosing to SingSaver information relating to his/her application for an Eligible Card in connection with the Promotion; and
  - c. SingSaver sending relevant information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her redemption of the Reward
17. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including



but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).

Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.

18. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
19. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).
20. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion.
21. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#)

# SingSaver General Promotion Terms and Conditions

## General Eligibility

1. Each participant (“Participant”) in any promotion by SingSaver Pte Ltd (“SingSaver”) agrees to be bound by its terms and conditions, including SingSaver Terms and Conditions, and all related promotion terms and conditions.
2. Participants acknowledge and agree that approvals on applications for all financial products (including but not limited to credit cards, insurance, and loans) are made at each product issuer’s discretion. Their decisions are final and SingSaver does not guarantee the approval of any financial product, including but not limited to Credit Cards products.
3. Promotions are valid for a specified time period (“Promotion Period”). All applications received after the specified Promotion Period or submitted through any means other than specified in the relevant promotion terms and conditions, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
4. By applying for any products via SingSaver, you consent to the product providers (including, but not limited to the relevant insurance providers, card issuers, loan providers) updating SingSaver about the status of your application, including whether your application is successful.
5. Promotional activities organised by SingSaver (“SingSaver Promotions”) are open to all residents of Singapore, meaning Singaporeans, Singapore Permanent Residents and holders of Employment Pass, S Pass, or a Singapore work permit. SingSaver reserves the right to reject any rewards redemption submissions from users who are not residents of Singapore, unless otherwise stated.
6. SingSaver reserves the final right to change the Reward given. In the case of delays in the delivery of the Reward, SingSaver will notify the Successful Applicant and make the necessary arrangements for Successful Applicant to collect the Reward.
7. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
8. In case of any dispute, SingSaver reserves the right to make the final decision, which shall be binding on all participants.
9. SingSaver reserves the right to disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any

SingSaver's processes, or website).

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

10. "Winning Reward" is defined as the reward awarded to a limited number of eligible applications as determined by the terms and conditions of the Promotion and is differentiated from the approval reward from other non-winning eligible applications received.
11. Acceptance of any Winning Reward shall constitute consent on the Winner's part to allow the use of the Winner's name, image, voice and/or likeness by SingSaver for editorial, advertising, promotional, marketing and/or other purposes on social media or SingSaver website, without further compensation except where prohibited by law.
12. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls in accordance with [SingSaver's Privacy Policy](#).
13. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#).

## Rewards Eligibility

14. Eligible Participants who qualify to receive SingSaver rewards will receive an email from SingSaver confirming the reward redemption details within three calendar months from the date of product approval (e.g. card approval), or the date of completion of the Rewards Redemption Form, whichever is later.
15. Where eligibility for SingSaver Promotion rewards are conditional on eligible product approval by the financial product issuer:
  - a. Participants acknowledge and agree that approvals on applications for all financial products (including but not limited to credit cards, insurance, and loans) are made at each product issuer's discretion. Their decisions are final; SingSaver does not guarantee the approval of any Credit Card and Loan products.
  - b. The approved product must have been applied for via SingSaver. SingSaver shall consult with its product issuing partners to verify this, and the final decision on rewards eligibility shall be final.
16. Where rewards are pertinent to credit card products: the participant has to make an application for a principal card, in order to be eligible for rewards (i.e., supplementary card applications do not qualify for additional rewards).

17. Participants of SingSaver Promotions must follow all instructions set out in the Promotion Terms and Conditions, and submit the completed the Rewards Redemption Form containing accurate information, in order for SingSaver to verify their eligibility for rewards. For avoidance of doubt, Rewards Redemption Forms received more than **fourteen (14) days** after the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion Gift..
18. Participants may only submit their information via Rewards Redemption Forms sent directly to the email address provided when they apply for products via SingSaver. The participant experience for this is as follows:
  - a. Click to apply for a credit card on SingSaver
  - b. Provide an accurate email address when prompted
  - c. Conclude the card/loan/insurance application process with the product issuer (e.g., the bank)
  - d. Complete and submit the Rewards Redemption Form sent to the participant's email.
  - e. Receive an email confirmation from SingSaver upon submission of the Rewards Redemption Form. Participants should reach out to SingSaver at [info@singsaver.com.sg](mailto:info@singsaver.com.sg) if they do not receive this immediately.
19. Participants are responsible for the submission of accurate information to SingSaver. In this regard:
  - a. Participants who submit incomplete Rewards Redemption Forms will not be eligible for any rewards. Participants who submit Rewards Redemption Forms containing invalid or fraudulent information will also be disqualified from SingSaver rewards.
  - b. SingSaver is not responsible for any information not received due to internet connectivity issues or otherwise.
  - c. Rewards Redemption Forms will not be confirmed as submitted until participants receive an email confirmation. SingSaver may from time to time request participants to provide a copy of this email to verify their applications.
20. A successful Applicant who qualifies to receive the Reward according the Terms and Conditions of the Promotion, will receive an email from SingSaver confirming the redemption details for the Reward within 90 days from the date of card activation/ product approval or completion of the SingSaver Rewards Redemption Form, whichever is later.
21. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices

(including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).

22. Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.
23. In accordance with [SingSaver's Privacy Policy](#), redemption details and disclosure of any information pertaining to product application will only be communicated via the registered email address.

## Rewards Usage and Validity

24. In the event that SingSaver is unable to supply any specified promotion reward to the eligible Participant, it shall endeavour to supply alternative products or services of similar quality or price to the Participant. In the event delivery of the Reward is delayed, SingSaver will notify the eligible recipients, and make the necessary arrangements to provide the Reward.
25. Where the applicable reward includes vouchers for a third-party merchant (including but not limited to Grab, Takashimaya, NTUC, and more), all vouchers issued are subject to the terms and conditions of the vouchers' merchants. SingSaver shall not in any way be liable for any goods or services or the quality or performance of such goods or services supplied by any participating merchant, site or service provider. SingSaver is not responsible for liable in any way for any claims, damages, losses, expenses, liabilities or costs, whether incurred directly or indirectly from the use of such vouchers. Participants should seek redress from and direct any complaints or comments in respect of such goods and services to the respective participating merchant, provider or agent.
26. In respect of Grab promotion codes, Participants acknowledge that:
  - a. Requests for Grab promo codes can only be made upon receipt of rewards redemption emails from SingSaver
  - b. Following acknowledgement of the Successful Applicant's eligibility for Grab promotion codes, SingSaver shall email the Grab promo codes to the Successful Applicant's registered email within fourteen (14) business days, and
  - c. Unless otherwise specified, Grab promotion codes will be issued in denominations at SingSaver's discretion, up to the total value of the gift.
27. In respect of rewards issued via PayNow, Participants acknowledge that:
  - a. They are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account.

- b. SingSaver will not be able to re-issue or refund rewards already transferred to recipient's provided mobile phone number should the mobile phone number be provided in error.
- 28. Any applicable rewards will have a validity of at least 3 weeks from the date of issue from SingSaver to the user. Requests for exceptions on voucher conditions (including but not limited to extending validity dates, amending conditions, or reissuing vouchers) cannot be entertained; no exceptions are possible.
- 29. Unless otherwise stated, all rewards assigned for respective product approvals are not strictly not exchangeable for cash or other gifts / rewards.
- 30. Physical SingSaver rewards (e.g, cash, physical vouchers, or items such as AirPods) that are not claimed within the stipulated collection period will be forfeited without exception.  
In addition:
  - a. eligible Participants who are not available during the stipulated collection period may authorise someone to collect the Reward on their behalf;
  - b. in the event that an Eligible Participant is unable to collect or authorise anyone to collect the reward within the pre-defined timeframe, (s)he must email us [info@singsaver.com.sg](mailto:info@singsaver.com.sg) to arrange for a new collection period **within** the stipulated collection period; and
  - c. unless the Eligible Participant has received email confirmation from SingSaver on any changes in collection timing, the original collection timing shall apply.
- 31. "Cash Back" and "Cash Credit" means cash rewards benefit issued by the provider/bank for eligible applications or transactions.